# 2016 ANNUAL REPORT

## C.E.F.S. ECONOMIC OPPORTUNITY CORPORATION

1805 South Banker Street
P.O. Box 928
Effingham, IL 62401

Phone: 217/342-2193
Fax: 217/342-4701
Website: www.cefseoc.org
Email: cefs@cefseoc.org

**Jean Finley**
Board Chairperson

**Paul White**
Chief Executive Officer

## *51st Anniversary*

Helping People. Changing Lives.
community Action®
PARTNERSHIP
AMERICA'S POVERTY FIGHTING NETWORK

# C.E.F.S. Economic Opportunity Corporation

## CELEBRATING 51 YEARS OF EXCELLENCE

## THE PROMISE OF COMMUNITY ACTION

***Community Action changes people's lives,***
***embodies the spirit of hope,***
***improves communities, and***
***makes America a better place to live.***
***We care about the entire community,***
***and we are dedicated***
***to helping people help themselves***
***and each other.***

## Creating Greater Sustainability and Economic Security for People

Jean Finley, Board Chairperson

On behalf of C.E.F.S. Economic Opportunity Corporation, Board of Directors, we would like to share with you the many agency accomplishments, individual and family outcomes achieved during this past fiscal year.

As we complete another successful year in **creating greater sustainability and economic security for people** it is important to review the **2016 Annual Report** contributions and accomplishments achieved by C.E.F.S. Economic Opportunity Corporation in delivering highly effective programming that has produced effective outcomes in helping thousands of people achieve **greater sustainability and economic security**.

This past year, the Board of Directors, our employees, volunteers and our community partners provided a comprehensive human service delivery system to help people change their lives. I want to offer my gratitude to everyone who has helped people and changed lives and who has supported the **mission** of C.E.F.S. Economic Opportunity Corporation in **providing opportunities for people through education and support to achieve and maintain self-sufficiency**.

On behalf of the C.E.F.S. Board of Directors, I am pleased to present the **2016 Annual Report** that reflects the total commitment of our Community Action Agency in achieving outstanding family and individual outcomes.

As Board Chairperson, I am proud to present the **2016 Annual Report** and hope that you will learn more about our agency and the outstanding work we accomplished in the past year. C.E.F.S. Economic Opportunity Corporation works very hard to help those in need to access needed support, services, and local resources, in coordination with our partners to offer **greater sustainability and economic security for people**.

C.E.F.S. Economic Opportunity Corporation thanks you for your support and by working together; we collectively lift up the lives of individuals and families seeking to achieve **greater sustainability and economic security**. Thank you for your personal desire to make a difference in your community and in the lives of the people who need assistance in achieving self-sufficiency.

We look forward with optimism to many more years of helping people and changing lives!

Sincerely,

Jean Finley

Jean Finley
Board Chairperson

Helping People. Changing Lives.
community Action
PARTNERSHIP
AMERICA'S POVERTY FIGHTING NETWORK

## Creating Greater Sustainability and Economic Security for People

Paul D. White, Chief Executive Officer

C.E.F.S. Economic Opportunity Corporation made tremendous progress this past year by delivering highly effective programs and quality client centered services that produced positive outcomes for thousands of people in our service delivery area. Looking back over this past year, we realize that it has been through the individual and family successes and achievements of the people we served that we realized and achieved organizational success.

Our Community Action Agency truly believes in our motto of **helping people and changing lives**. We also strongly believe in our **mission of providing opportunities for people through education and support to achieve and maintain self-sufficiency**. Our work has been for 51 years and will continue in the future to assist people achieve greater knowledge, skills, to reach sustainability, independence and to ultimately reach economic security. This past year, we fulfilled our mission by helping **create greater sustainability and economic security for people**. In 2016 we provided a total of 15,991 services to help individuals and families replace fear and despair with hope and opportunity. Our agency has continued to search for creative ways to open the doors of opportunity and empower people to achieve self-sufficiency and their full potential.

> ***"We must open the doors of opportunity. But we must also equip our people to walk through those doors."***
>
> ***President Lyndon B. Johnson***

On behalf of C.E.F.S. Economic Opportunity Corporation, we would like to take this opportunity to share with you the agency accomplishments and the individual and family outcomes achieved during this year. The 2016 Annual Report reflects the total commitment of the Board of Directors, our employees, community partners and volunteers to provide comprehensive human services in **helping people change their lives**.

C.E.F.S. Economic Opportunity Corporation thanks each of you for your enduring support. By working together we continue to lift up and enrich the lives of individuals and families on their quest to achieve greater sustainability and economic security. Thank you for your desire to make a difference in your local community and in the lives of people who need assistance and guidance on their road to achieving economic security.

This year our team - the Board of Directors, employees, volunteers and local community partners, worked collaboratively to ensure that we kept and fulfilled the **Promise of Community Action**. Our Board of Directors, employees, volunteers and community partners have been the rung on the ladder of hope to provide opportunities for people to climb up and to overcome obstacles in obtaining or maintaining self-sufficiency.

We want to thank everyone for their volunteer support and to our many donors and contributors who gave so freely and generously of their resources to support our agency. We express our gratitude to you for giving your time, expertise and money to **help people and change people's lives**.

We look forward to joining with you as we work collaboratively to commit ourselves to make a more compassionate and just America for all. We look forward to helping others to help themselves and to ensure that the plight of people in need is firmly held in the minds and hearts of all citizens and that the American Dream is not forgotten or out of reach for all Americans. To guide us in this effort, we remain bound and committed to the **Promise of Community Action** and to **help people and to change lives**.

> **Community Action changes people's lives, embodies the spirit of hope, improves communities, and makes America a better place to live. We care about the entire community and we are dedicated to helping people help themselves and each other.**

Thank you for your outstanding support in 2016, as we have been able to measure our many accomplishments and outcomes that transformed the futures and hopes of people pursuing economic security. We look forward to working with you to build a secure and prosperous future for people, as we live out our promise to **help people and change lives**. **Thanks to you we have made a difference!**

Sincerely,

Helping People. Changing Lives.
community Action
PARTNERSHIP
AMERICA'S POVERTY FIGHTING NETWORK

Paul D. White,
Chief Executive Officer

> ***"It is well to be prepared for life as it is, but it is better to be prepared to make life better than it is."***
>
> ***Sargent Shriver***

# C.E.F.S. ECONOMIC OPPORTUNITY CORPORATION

## BOARD OF DIRECTORS

**Clay County**
Janice Brooks
Chuck Buchanan
Aaron Leonard

**Effingham County**
Karen Luchtefeld
Adam Steppe
Gina Hardiek

**Fayette County**
John Blythe
Jean Finley
Christopher DuPlayee

**Shelby County**
Ken Barr
Joel Clark
Ethel Wagner

**Moultrie County**
Arlene Aschermann
Tracy Siegman
Vickie Bowers

**Christian County**
Mike McClure
Greg Hager
Vacancy

**Montgomery County**
Earlene Robinson
Linda Johnston
Marchelle Kassebaum

**Left to Right:**

**Front Row:** **Joel Clark, Adam Steppe, Vickie Bowers, Arlene Aschermann, Mike McClure and Chuck Buchanan**

**Back Row:** **Gina Hardiek, Marchelle Kassebaum, John Blythe, Ken Barr, Jean Finley, Christopher DuPlayee, Greg Hager, Linda Johnston and Karen Luchtefeld**

**Absent:** **Janice Brooks, Aaron Leonard, Tracy Siegman, Earlene Robinson and Ethel Wagner**

# C.E.F.S. ECONOMIC OPPORTUNITY CORPORATION

## CORPORATE OFFICERS

| | | |
|---|---|---|
| Jean Finley | Chairperson | Fayette County |
| Chuck Buchanan | 1st Vice-Chairperson | Clay County |
| Mike McClure | 2nd Vice-Chairperson | Christian County |
| Vickie Bowers | Secretary | Moultrie County |
| Joel Clark | Treasurer | Shelby County |

**Left to Right:**
**Front Row: Joel Clark, Mike McClure and Chuck Buchanan**
**Back Row: Vickie Bowers and Jean Finley**

# ADMINISTRATION

## TOTAL PROGRAM FUNDING

Cost Allocation Plan – $616,186

## BEGINNING AND END OF FISCAL YEAR

September 1, 2015 – August 31, 2016

## PHILOSOPHY AND ACCOMPLISHMENTS

C.E.F.S. Economic Opportunity Corporation has as its mission to "provide opportunities for people through education and support to achieve and maintain self-sufficiency." Through the development of programs in the agency we have recognized that we must address both the *causes* and *conditions* of poverty. The range of program services address short term acute needs and include long term education and employment interventions. To meet the short term emergency and maintenance needs, C.E.F.S. offers food vouchers, access to food pantries, shelter, clothing, medical services and energy assistance. Long term intervention and capacity building strategies include workforce preparation, educational scholarships, pre-school development services, literacy training, homebuyer assistance, intensive case management and family development.

## PROGRAM STATISTICS

The following administrative support was provided regarding the management of the agency:

- Provided administrative support to the Board of Directors, management staff and employees
- Formulated policies for the Board of Directors
- Developed annual budget and provided financial reports for the Board of Directors
- Developed and implemented programming to achieve the mission, purpose and outcomes of the agency
- Conducted an assessment of programming and evaluated effectiveness in meeting community needs
- Communicated to the public regarding the agency's accomplishments

The following documents and policies were revised and/or developed:

- Anti-Drug and Alcohol Misuse Policy
- Equal Opportunity/Affirmative Action Plan
- Cost Allocation Plan
- Continuity of Operations Planning
- Drug and Alcohol Abuse Policy
- Agency Personnel Policies and Procedures Manual
- Complaint Procedure for Community Concerns
- Cost Classification and Allocation Policy
- Conducted Board Training and New Member Orientation
- Marketing Plan Development

## CENTRAL ILLINOIS PUBLIC TRANSIT PROGRAM

PROGRAM FUNDING

| | |
|---|---|
| Department of Human Services (Title XX DFI) | $27,083 |
| Area Agency on Aging for Lincolnland | 52,408 |
| Midland Area Agency on Aging | 22,409 |
| SUBTOTAL | $101,900 |

| | Shelby Co. Grantee | Effingham Co. Grantee | Christian Co. Grantee |
|---|---|---|---|
| IL Department of Transportation (Section 5311) | $295,466 | $94,512 | $97,567 |
| Downstate Operating Assistance | 801,400 | 439,230 | 302,500 |
| Local Funding and Match (Cash) | 153,270 | 30,408 | 134 |
| Local In-Kind (Non-Cash) | 4,693 | 1,208 | -0- |
| Fares | 18,404 | 12,790 | 3,401 |
| TOTAL | $1,273,233 | $578,148 | $403,602 |
| GRAND TOTAL | | | $2,356,883 |

BEGINNING AND END FISCAL YEAR

July 1, 2015 to June 30, 2016

PHILOSOPHY AND ACCOMPLISHMENTS

The Central Illinois Public Transit (CIPT) Program operates in Clay, Effingham, Fayette, Montgomery, Christian, Moultrie and Shelby counties. Shelby County serves as the grant recipient for Clay, Christian, Fayette, Montgomery, Moultrie and Shelby Counties. Central Illinois Public Transit is the administrator and service provider in Clay, Fayette, Montgomery, Moultrie and Shelby Counties. Effingham County is the grant recipient for Effingham County Public Transportation. Central Illinois Public Transit is the administrator in Effingham County. Central Illinois Public Transit and Rides Mass Transit District (RMTD) are service providers in Effingham County. Ridership is open to the general public, meaning anyone at any age and at any income is welcome to utilize public transportation services. The program currently has forty-six (46) vehicles, lift or ramped equipped and the vehicles are wheelchair accessible meeting ADA guidelines. The program operates on an advanced reservation, demand/ response basis. Same day service is available if space permits. The purpose of public transit is to provide access to goods and services to the transportation-disadvantaged and the general public. Additionally, use of public transit addresses national issues such as cost and impact of imported fuels and air pollution.

PROGRAM STATISTICS

| | Shelby Co. Grantee | Effingham Co. Grantee | Christian Co. Grantee |
|---|---|---|---|
| Total No. of Passengers | 1,740 | 577 | 191 |
| Total No. of Trips (CIPT) | 81,221 | 20,043 | 3,176 |
| Total No. of Trips (RMTD) (estimated) | | 23,026 | |
| | | 43,069 | |

SHELBY COUNTY CAPITAL IMPROVEMENT GRANT – SHELBY COUNTY GRANTEE

Funds Allocated: $0 (American Recovery and Reinvestment Act and State Funding)

Shelby facility has been completed as of May 2016. This facility will house the Shelby County drivers, the driver training space, as well as the mechanics shop. This will allow our buses to be worked on by our own mechanic.

# COMMUNITY SERVICES BLOCK GRANT PROGRAM

## TOTAL PROGRAM FUNDING

IL Department of Commerce and Economic Opportunity - Community Services Block Grant $432,721

## BEGINNING AND END OF FISCAL YEAR

January 1, 2015 – December 31, 2015

## PHILOSOPHY AND ACCOMPLISHMENTS

The intent of the C.E.F.S. Outreach program is to search for and discover individuals who are in need of services and/or activities that will have an impact on their needs for daily living. The CSBG Program provided the support for the Outreach offices and staff to continue to meet the challenge of providing services to hundreds of individuals and households in our seven county service area. Skills necessary for stable housing are provided to those experiencing low income.

The Outreach Program was able to provide services in energy assistance, circuit breakers, Volunteer Income Tax Assistance, housing, emergency services, and supportive services. Outreach provided budget counseling, transportation and distributed food through food pantries and vouchers

The CSBG Program has awarded $8,000 in scholarships this year for a total of $350,376 since the beginning of the scholarship program in 1988. Scholarships were awarded to qualifying applicants who wish to further their education through post-secondary education. The 2016 scholarship committee received sixteen applications, scheduled eleven interviews and granted nine scholarships this year.

Literacy services were provided using CSBG funding to assist in obtaining skills necessary to further their education, to assist those whose native language is not English, and to improve employment skills.

Outreach staff and volunteers have been providing tax preparation for more than thirty years, at no cost to the participants. This was the thirteenth year that we provided e-filing and paper filing. Utilizing the e-filing system allowed the tax payer to receive their refund directly into their bank accounts within a week to ten days following filing. Outreach prepared 1,177 federal and state returns this year. A total of $114,184 in state refunds and $1,133,210 in federal refunds were received including $458,642 of Earned Income Credit.

In November 2015, the CSBG Program was advised by DCEO to direct funds to a work initiative program. Through a cooperative working relationship with the Workforce Innovation and Opportunity Act Program, CSBG funds placed fifteen participants in class to obtain a Commercial Driver's License or health care training. Participants for the 2016 grant year are currently being enrolled.

## PROGRAM STATISTICS

January 1, 2015 – December 31, 2015

| OUTREACH ASSISTANCE | NUMBER SERVED |
|---|---|
| Information and Referrals to Clients | 13,859 |
| Number of Families at or Below Poverty Level | 4,716 |
| Number with Emergency Utility Assistance | 72 |
| Number with Housing Rental or Mortgage Assistance | 130 |
| Number of Disabled or Seniors Receiving License Tag Sticker Discount | 123 |
| Number of Youth Assisted to Attend Summer Camp | 19 |
| Various Other Assistance Provided for Transportation, Car Repairs, Emergency Clothing, Medical Assistance, SNAP Applications, Intensive Case Management | |
| Literacy Program | |
| Learners - 92, Learners Hours in Program | 2,478 |
| Volunteers - 92, Volunteer Hours in Program | 2,478 |
| Number that completed GED | 4 |

# EARLY HEAD START PROGRAM

## TOTAL PROGRAM FUNDING

| | | |
|---|---|---|
| Dept. of Health & Human Services/ACF | | $1,018,269 |
| DHHS/ACF Training & Technical Assistance | | 25,108 |
| | SUBTOTAL | $1,043,377 |
| Non-Federal Match – In Kind | | 260,844 |
| | TOTAL | $1,304,221 |

## BEGINNING AND END OF FISCAL YEAR

November 1, 2015 – October 31, 2016

## PHILOSOPHY AND ACCOMPLISHMENTS

Early Head Start is a national program providing comprehensive developmental services primarily to low-income children and families. The approach is based on the philosophy that a child can benefit most from a comprehensive program to foster their development. To help enrolled children and families achieve their full potential, Early Head Start provides comprehensive services such as health, nutrition, education, social services, parent involvement and family engagement.

Home based services are provided to 102 infants, toddlers and pregnant women in the counties of Christian, Clay, Effingham, Fayette, Montgomery and Shelby.

## PROGRAM STATISTICS

| | |
|---|---|
| Total children served | 162 |
| Total pregnant women served | 18 |
| Total number of families served | 137 |
| Average monthly enrollment | 98.3% |
| Number of children with special needs served | 49 |
| Children up-to-date on age-appropriate preventative/primary health care | 136 |
| Children completing a medical exam | 136 |
| Children completing a professional dental examination | 66 |
| Total Early Head Start current/former parent/guardian volunteers | 140 |
| Total community volunteers | 67 |
| Total volunteer hours | 14,576 |

2015-2016 School Readiness Preparation: School readiness assessments were completed on all enrolled children with data aggregated and reviewed quarterly. An increase of 15% in the average mastered skills were reflected for those children that received assessments entries from the beginning to the mid-year quarterly assessments.

Parent Involvement: 99 parent meetings/activities were provided with a total of 31% of enrolled parents/guardians attending. Meeting topics for the program year included: couponing, food budgeting, fire safety, first aid/CPR, positive parenting, stress management, anti-bullying, SNAP/food nutrition education with cooking experiences, soft skills-preparing for employment, WIC, general home safety, bus safety, nutrition tips, car seat safety laws, holiday stressors, routines/consistency, healthy eating, and the importance of reading to your child.

# EMERGENCY SOLUTIONS GRANT PROGRAM

## PROGRAM FUNDING

Illinois Department of Human Services $91,266

## BEGINNING AND END OF FISCAL YEAR

July 1, 2015 – June 30, 2016

## PHILOSOPHY AND ACCOMPLISHMENTS

The Emergency Solutions Grant (ESG) Program is designed to identify sheltered and unsheltered homeless persons, as well as those at risk of homelessness, and to provide the services necessary to help those persons quickly regain stability in permanent housing after experiencing a housing crisis and/or homelessness.

C.E.F.S. utilizes ESG funds to help prevent the incidence of homelessness by providing applicants with housing counseling, budget counseling and action plans to help improve their current housing situation. Eligible applicants are provided rental assistance, arrearage assistance and deposit assistance in order to prevent homelessness and/or to provide "decent, safe and sanitary" housing. C.E.F.S. also utilizes ESG funds to help make available additional emergency shelter and to provide essential supportive services needed to improve eligible customers' housing situations. The end result of the ESG Program is to ensure all eligible customers have permanent, decent, safe and sanitary housing.

The Emergency Solutions Grant is authorized by the McKinney-Vento Homeless Assistance Act funded through the U.S. Department of Housing and Urban Development. The Illinois Department of Human Services is responsible for administering the ESG Program at the state level.

## PROGRAM STATISTICS

July 1, 2015 – June 30, 2016

| Type of Service Provided | Households |
|---|---|
| Homeless Prevention – Rental Assistance | 48 |
| Homeless Prevention – Deposits/Utilities | 12 |
| Rapid Re-Housing – Rental Assistance | 6 |
| Rapid Re-Housing – Deposits/Utilities | 7 |
| TOTAL | 73 |

# GOLDEN CIRCLE NUTRITION PROGRAM

## TOTAL PROGRAM FUNDING

### Area 9 - Effingham, Fayette & Clay Counties

| | |
|---|---|
| Midland Area Agency on Aging | $311,626 |
| Project Income | 127,421 |
| Value of USDA Commodities | 39,920 |
| Local In-Kind (Non-Cash) | 62,662 |
| SUBTOTAL | $541,629 |

### Area 7 - Christian and Montgomery Counties

| | |
|---|---|
| Area Agency on Aging for Lincolnland | $255,915 |
| Project Income | 109,105 |
| Value of USDA Commodities | 41,505 |
| Local In-Kind (Non-Cash) | 72,812 |
| SUBTOTAL | $479,337 |
| GRAND TOTAL | $1,020,966 |

## BEGINNING AND END OF FISCAL YEAR

October 1, 2015 - September 30, 2016

## PHILOSOPHY AND ACCOMPLISHMENTS

The main purpose of Golden Circle Nutrition Program is to provide the over 60 population in this five county area a nutritious meal, five days per week, which provides all the nutrients for an adult of that age group. Along with the meal, the program strives to meet the goals of the Older Americans Act: to help the older persons to keep their dignity, independence and freedom. Golden Circle has striven to meet this goal by providing nutrition education; by holding special events and activities at the sites such as Miles for Meals Walkathon; by holding a special day to celebrate Older Americans Month; by recognizing volunteers who play such a vital role in the nutrition program; and by striving to maintain or improve services in spite of fluctuations in Title III funding.

## PROGRAM STATISTICS

October 1, 2014 – September 30, 2015 (FY2015)

- Number of days served: 240
- No. of meals served (Cong. & HD): 149,625
- No. of meals served/day: 623
- Food cost: $714,501
- Average food cost per meal: $4.78
- Project Income received: $305,558
- Average contribution per meal: $2.04
- Unduplicated participants served: 3,001

October 1, 2015 - May 30, 2016 (FY2016)

- Number of days served: 130
- No. of meals served (Cong. & HD): 83,869
- Average # of meals served/day: 645
- Approximate food cost: $379,701
- Average food cost per meal: $4.53
- Project Income received: $191,591
- Average contribution per meal: $2.28
- Unduplicated participants served: 2,058

# HEAD START PROGRAM

## TOTAL PROGRAM FUNDING

| | | |
|---|---|---|
| Dept. of Health & Human Services/ACF | | $3,053,597 |
| DHHS/ACF Training & Technical Assistance | | 39,629 |
| | SUBTOTAL | $3,093,226 |
| Non-Federal Match – In Kind | | $773,307 |
| USDA Reimbursement | | 222,500 |
| | TOTAL | $4,089,033 |

## BEGINNING AND END OF FISCAL YEAR

November 1, 2015 – October 31, 2016

## PHILOSOPHY AND ACCOMPLISHMENTS

Head Start is a national program providing comprehensive developmental services primarily to low-income children and families. The approach is based on the philosophy that a child can benefit most from a comprehensive program to foster their development. To help enrolled children and families achieve their full potential, Head Start provides comprehensive services such as health, nutrition, education, social services, parent involvement and family engagement. There are currently 13 double session centers serving 440 children.

## PROGRAM STATISTICS

| | |
|---|---|
| Total children served | 501 |
| Total number of families served | 488 |
| Average monthly enrollment | 98.2% |
| Number of children with special needs served | 91 |
| Children up-to-date on age-appropriate preventative/primary health care | 468 |
| Children completing a medical exam | 494 |
| Children completing a professional dental examination | 407 |
| Children needing dental follow-up treatment | 110 |
| Children completing and/or in process of dental follow-up treatment | 90 (82%) |
| Total Head Start current/former parent/guardian volunteers | 661 |
| Total community volunteers | 975 |
| Total volunteer hours | 22,405 |

2015-2016 School Readiness Preparation (% of children mastering skills): approaches to learning, 94%; social and emotional development, 89%; language and communication, 94%; literacy, 85%; mathematics development, 84%; scientific reasoning, 76%; perceptual, motor and physical development, 96%.

Parent Involvement: 99 parent meetings/activities were provided with a total of 31% of enrolled parents/guardians attending. Meeting topics for the program year included: couponing, food budgeting, fire safety, first aid/CPR, positive parenting, stress management, anti-bullying, SNAP/food nutrition education with cooking experiences, soft skills-preparing for employment, WIC, general home safety, bus safety, nutrition tips, car seat safety laws, holiday stressors, routines/consistency, healthy eating, and the importance of reading to your child.

Written Pre-K memorandums of agreement created with the following Pre-Ks in the seven (7) county service area: Nokomis School District, Litchfield School District, Morrison School District, Pana School District, Pre-K of Fayette County, North Clay School District, Shelbyville School District, Clay City School District, EIASE, Panhandle School District, Taylorville School District and Hillsboro School District.

# HOME WEATHERIZATION ASSISTANCE PROGRAM

## TOTAL PROGRAM FUNDING

| | |
|---|---|
| Department of Energy (DOE) | $278,446 |
| Department of Health and Human Services (HHS) | 330,876 |
| State of Illinois – Utility Tax (STATE) | 502,349 |
| TOTAL | $1,111,671 |

## PROGRAM YEAR DATES

July 1, 2015 through June 30, 2016

## PHILOSOPHY AND ACCOMPLISHMENTS

The goal of the Home Weatherization Assistance Program is to provide year-round comfort and savings to the elderly, people with disabilities and low-income families throughout the seven counties, and on a broader scale, save energy. Some measures performed to accomplish this are caulking, weather-stripping, insulation, air sealing, window and door repair/replacement and furnace repair/replacement. Determination of the measures performed on a home is accomplished with an automated energy audit system. The basis for this decision is the Saving-to-Investment Ratio (SIR). This procedure determines the length of time required to pay for itself based upon the amount of energy savings each task creates. The program also uses Blower Door and Infrared technology to identify air leakage areas in a home, determine measures to reduce the Air Changes in a home and measure the final impact the Weatherization work has on a home. These services reduce the heating and cooling cost, lessen the consumption of fuel, provide safer heating systems and create greater comfort in the home. Reduction of the energy consumption of a home allows families to utilize a greater portion of their fixed income for other expenses.

The Home Weatherization Assistance Program is funded by the Department of Energy, the Department of Health and Human Services and the State of Illinois utility tax. The Illinois Department of Commerce and Economic Opportunity is responsible for administering the Home Weatherization Assistance Program at the state level.

## PROGRAM STATISTICS

| COUNTY | HOMES WEATHERIZED |
|---|---|
| Christian | 23 |
| Clay | 15 |
| Effingham | 21 |
| Fayette | 23 |
| Montgomery | 20 |
| Moultrie | 10 |
| Shelby | 20 |
| TOTAL | 132 |

Total production for PY 2016was 132 homes [HHS, STATE and DOE combined].

## HOUSING COUNSELING AND EMERGENCY FOOD AND SHELTER PROGRAMS

TOTAL PROGRAM FUNDING

| | |
|---|---|
| U.S. Dept. of Housing and Urban Development (HUD) - Housing Counseling | $13,698 |
| Federal Emergency Management Agency - Emergency Food & Shelter (EFSP) | 62,017 |
| TOTAL | $75,715 |

BEGINNING AND END OF FISCAL YEAR
HUD October 15, 2014 – March 31, 2016
EFSP Phase 32

PHILOSOPHY AND ACCOMPLISHMENTS

C.E.F.S. has worked with the low-income, elderly and individuals with disabilities to obtain and keep affordable housing for the past 51 years. Staff worked with households in crisis without regard to income, age or disability. Assistance was provided through our crisis intervention program, providing a one-time monetary assistance as needed. Field staff worked with other programs advocating on behalf of the participants. Staff continued to work with the households to give them the support they need to live in or obtain their safe affordable housing.

As an approved certified Housing Counseling Agency by the U.S. Department of Housing and Urban Development (HUD), our staff provided counseling on pre-purchase, rental assistance, forbearance agreements and other counseling as needed by the households. Budget counseling services were provided to all households facing homelessness. A total of 482 participants were provided counseling services through the HUD Housing Counseling Program.

The Emergency Food and Shelter Program (EFSP) is a unique program designed by Congress to provide emergency food and shelter to hungry and homeless people through local private, nonprofit and government organizations. EFSP is authorized under the McKinney Vento Homeless Assistance Act. EFSP uses measures of unemployment and poverty to allocate the funds it receives from FEMA to city and county jurisdictions around the country. EFSP funds can be used for a broad range of services, including: mass shelter; mass feeding; food distribution through food pantries and food banks; one-month assistance with rent; mortgage and utility payments to prevent evictions; and transition assistance from shelters to stable living conditions. EFSP's objectives are to allocate funds to the neediest areas; to ensure fast response; to foster public-private sector partnerships; to ensure local decision-making; and to maintain minimal but accountable reporting.

Phase 32 Funding

| Assistance | Number Assisted | |
|---|---|---|
| Utility | 62 | Households |
| Rent or Mortgage | 71 | Households |
| Food Pantry | 8,701 | Meals |

# LOW INCOME HOME ENERGY ASSISTANCE PROGRAM

## TOTAL PROGRAM CLIENT ASSISTANCE

| | |
|---|---|
| Winter Energy (Federal – DCA) | $ 1,981,439 |
| Winter Energy (State – DCA) | 1,067,484 |
| Ameren Cares Grant | 40,000 |
| Warm Neighbors/Cool Friends | 21,136 |
| SUBTOTAL | $ 3,110,059 |
| Program Support | $ 206,597 |
| Administration | 250,919 |
| Ameren Administration | 1,354 |
| PROGRAM TOTAL | $ 3,568,929 |

## BEGINNING AND END OF FISCAL YEAR

July 1, 2015 – June 30, 2016

## PHILOSOPHY AND ACCOMPLISHMENTS

The primary purpose of LIHEAP is to assist low-income households to better afford the rising cost of energy through direct financial assistance, energy counseling, outreach and education. The program allows C.E.F.S. to reach not only the increasingly vulnerable low-income population, but also to serve as an important entry point for a variety of other needed social services for these households.

LIHEAP provides one-time benefits to income eligible households to help reduce the burden of their energy costs. Reconnection assistance is also provided to qualifying households that have been disconnected or are in imminent danger of disconnect. Additionally, the program provides emergency furnace repair or replacement for income eligible home owners that have inoperable furnaces. This year we were also able to assist LIHEAP eligible homeowners impacted by the December flooding in Christian County. Assistance included water heater & furnace replacement and temporary shelter.

Due to the state budget impasse the Percentage of Income Payment Program (PIPP) was suspended on July 1, 2015 and remained that way through the 2016 program year.

Ameren provided LIHEAP agencies in their service territory funding to help low-income customers with utility assistance. Through the Ameren Cares grant we were able to provide assistance to households experiencing an unexpected hardship or for those that needed reconnection assistance after winter moratorium ended on March 31st.

Funding for LIHEAP is provided by the U.S. Department of Health and Human Services and the State of Illinois. Funds are distributed by the Illinois Department of Commerce & Economic Opportunity (DCEO) – Office of Energy Assistance (OEA). PIPP is funded with state utility assistance funds.

## PROGRAM STATISTICS AS OF JUNE 30, 2016

Total Applications Taken: 6,360

Direct Client Assistance – Heating
Approved: 5,562 Spent: $2,602,453
Average Benefit: $468

Reconnection Assistance – Heating
Approved: 1,054 Spent: $407,637
Average Benefit: $386

Warm Neighbors / Cool Friends
Approved: 77 Spent: $21,136

ES Furnace
Taken: 13 – Approved: 9
9 Replacements / 0 Repairs
Spent: $30,654

Disaster Assistance – Floor Relief
Approved: 3 Spent: $7,658

Ameren Cares Grant
Approved: 126 Spent: $40,000

# RENTAL HOUSING SUPPORT PROGRAM

## TOTAL PROGRAM FUNDING

Illinois Housing Development Authority/Illinois Association of Community Action Agencies
In 2015, $126,457 was received through rental subsidies.
Total Grant Income Since 2011 $833,341

## PHILOSOPHY AND ACCOMPLISHMENTS

The Rental Housing Support Program (RHSP) provides affordable housing options to households living in extreme poverty.

The Rental Housing Support Program is funded through a surcharge on real estate document recording fees in each county in the State of Illinois. The Illinois Housing Development Authority (IHDA) administers the program and contracts with the Illinois Association of Community Action Agencies to serve downstate Illinois residents. C.E.F.S. Economic Opportunity Corporation joined the program in 2011.

C.E.F.S. works with local landlords to secure housing units. Clients in the greatest need of affordable housing are eligible for a subsidy to help make housing affordable to them. Only those persons falling at 30% or less of the Area Median Income (AMI) for the county in which they live are eligible. The annual income for those at the 30% AMI in six of our seven counties is near $12,180 and is classified as “extremely low income.” We reserve some units for those at the 15% AMI level and below. This translates into households with around $6,090 annual income in six of the seven counties. Households at this level are classified as “severely low income.”

Eligible households will select from available units and will be responsible to contribute up to 30% of their monthly income in rent and the RHSP Program subsidizes the balance. This makes housing affordable to those living at very low income levels and allows them enough remaining funds for utilities, food and other basic needs. Without this assistance, many living at this extreme level of poverty would be chronically at risk of homelessness.

The program is expected to expand. When it does expand we will be provided the opportunity to work with more landlords to add additional units and provide decent, safe and affordable housing to those with the greatest needs.

## PROGRAM STATISTICS

46 Households Served Each Month at Full Capacity

# RETIRED AND SENIOR VOLUNTEER PROGRAM

## TOTAL PROGRAM FUNDING

| | |
|---|---|
| Corporation for National & Community Service | $40,052 |
| Illinois Department on Aging | 28,378 |
| United Way of Decatur and Mid Illinois | 1,775 |
| United Way of Effingham County | 1,000 |
| TOTAL | $71,205 |

## BEGINNING AND END OF FISCAL YEAR

July 1, 2015 – June 30, 2015

## PHILOSOPHY AND ACCOMPLISHMENTS

The Retired and Senior Volunteer Program (RSVP), one of the largest volunteer efforts in the nation, has been locally sponsored by C.E.F.S. since 1974. RSVP captures the rich experiences, skills and talents of the 55+ population to meet the needs and challenges of local communities. Volunteers are recruited and enrolled by the RSVP Program and serve through public or private non-profit organizations, or proprietary health care agencies in the counties of Clay, Effingham, Moultrie and Shelby. Types of agencies or organizations where RSVP volunteers serve include, but are not limited to:

Development Disability Centers
Rehabilitation Centers
Food Banks/Gleaning Programs
Before/After School Programs
Public Housing
Educational Pre-Schools
Thrift Stores/Coops
Parks/Recreation Organizations
Environmental Programs
Nursing/Convalescent/Hospices
Long-Term Care Facilities
Mental Health Facilities
Senior Nutrition Programs
Head Start Centers
Elementary Schools
Libraries
Community Development Non-Profits
Police/Law Enforcement Agencies
Adult Education and Literacy
Health Departments
Senior Center Programs
Mentoring Programs
Chambers of Commerce
American Red Cross

RSVP volunteers receive free placement, supplemental accident and liability insurance, and community recognition. The program is funded by the Corporation for National and Community Service, the Illinois Department on Aging, United Way of Effingham County, United Way of Decatur and Mid Illinois and local donations.

## PROGRAM STATISTICS

In the period of April 2015 – March 2016, a total of 445 active volunteers provided over 81,208 hours of service at 76 different volunteer stations. A total of 44 new volunteers were enrolled in the program.

## SUPPORTIVE HOUSING PROGRAMS

### TOTAL PROGRAM FUNDING

| | |
|---|---|
| Dept. of Housing and Urban Development (HUD) Transitional Housing Project | $133,342 |
| Dept. of Housing and Urban Development (HUD) Supportive Services Only | 199,675 |
| Dept. of Housing and Urban Development (HUD) Permanent Supportive Housing | 48,361 |
| TOTAL | $381,378 |

### BEGINNING AND END OF FISCAL YEAR

Supportive Services Only – May 1, 2015 – April 30, 2016
Transitional Housing Project – July 1, 2015 – June 30, 2016
Permanent Supportive Housing – August 1, 2015 – July 31, 2016

### PHILOSOPHY AND ACCOMPLISHMENTS

The central purpose of the transitional and supportive service programs is to combat the cause of homelessness. As a Community Action Agency, we are in the position to seek, find and assist the homeless in their quest for safe affordable housing. The emphasis under this HUD funding is to "enable local communities to shape a comprehensive, flexible, coordinated system for homeless assistance" by providing a continuum of care. This is predicated on the understanding that homelessness is not caused merely by a lack of shelter but involves a variety of underlying, unmet physical, economical and/or social needs. By providing intensive case management services with an emphasis on family development, we hope to afford homeless individuals and families with stability, growth, development and ultimately self-sufficiency.

Permanent Supportive Housing focuses on providing long term housing assistance. We house four households with at least one member of the household being disabled. In addition to rental assistance, we provide various supportive services to help them remain in permanent housing.

### PROGRAM STATISTICS

| Type of Service Provided | Households |
|---|---|
| Supportive Counseling | 203 |
| Transitional Housing | 25 |
| Permanent Housing | 4 |
| TOTAL | 232 |

# WORKFORCE INNOVATION AND OPPORTUNITY ACT PROGRAM

## PROGRAM PURPOSE

The purpose of the Workforce Innovation and Opportunity Act Program is to increase the employment, retention, earnings and occupational skill attainment of our customers. We serve fourteen counties in Illinois Workforce Area #23 funded by Lake Land College through the Illinois Department of Commerce and Economic Opportunity. Counties are Clark, Clay, Coles, Crawford, Cumberland, Douglas, Edgar, Effingham, Fayette, Jasper, Lawrence, Marion, Moultrie and Richland.

## PROGRAM FUNDING

July 1, 2015 – June 30, 2016

| Program Title | Amount |
|---|---|
| Title I – Adults (1A) | 1,045,584 |
| Title I – Dislocated Worker (1D) | 843,067 |
| Title I – Dislocated Worker (1E) | 5,631 |
| Title I – Youth (1Y) | 944,743 |
| Title I – Dislocated Worker (NEG) | 266,725 |
| Trade Adjustment Act (TAA) | 414,166 |
| TOTAL | $3,519,916 |

## PROGRAM STATISTICS

### CUSTOMERS SERVED

| Program Title | Customers Served |
|---|---|
| Title I – Adults (1A) | 206 |
| Title I – Youth (1Y) | 193 |
| Title I – Dislocated Worker (1D) | 149 |
| Title I – Dislocated Worker (NEG DWT) | 40 |
| Trade Adjustment Act (TAA) | 45 |
| Total Customers Served | 633 |

## PERFORMANCE ACHIEVED

The Workforce Innovation and Opportunity Act Program met or exceeded all nine core performance measures in Program Year 2015. The preliminary outcomes are as follows:

| | |
|---|---|
| 1 A Entered Employment Rate | 90.24% |
| 1 A Employment Retention Rate | 94.92% |
| 1 A Average Earnings Rate | $12,396 |
| 1 D Entered Employment Rate | 96.0% |
| 1 D Employment Retention Rate | 97.67% |
| 1 D Average Earnings Rate | $14,800 |
| 1 Y Attain Degree or Certification | 79.31% |
| 1 Y Placed Employment/Education | 89.66% |
| 1 Y Literacy/Numeracy Gains | 75.0% |

**C.E.F.S. ECONOMIC OPPORTUNITY CORPORATION**
**STATEMENT OF FINANCIAL POSITION**
**FOR THE NINE MONTHS ENDED MAY 31, 2016**
**AND THE YEAR ENDED AUGUST 31, 2015**

| | FY2016 (Unaudited) | FY2015 (Audited) |
|---|---|---|
| ASSETS | | |
| Current Assets | | |
| Cash | $1,968,150 | $1,927,941 |
| Certificates of Deposit | 651,762 | 651,715 |
| Due from Granting Agencies | 1,322,981 | 1,268,713 |
| Due from Contractors | 2,000 | 2,000 |
| Due to/from Programs | 2,305 | 0 |
| Prepaid Expenses | 3,155 | 37,522 |
| Corporate Investments | 59,624 | 43,311 |
| CSBG Loans Receivable, Short Term Portion | 0 | 24,060 |
| Total Current Assets | $4,009,977 | $3,955,262 |
| Noncurrent Assets | | |
| CSBG Loans Receivable, Long Term Portion | $ 223,515 | $ 218,457 |
| Property and Equipment, Net | 705,153 | 797,827 |
| Total Noncurrent Assets | $ 928,668 | $1,016,284 |
| Total ASSETS | $4,938,645 | $4,971,546 |
| LIABILITIES AND NET ASSETS | | |
| Current Liabilities | | |
| Accounts Payable | $ 429,076 | $ 706,454 |
| Accrued Payroll and Other Liabilities | 683,173 | 379,359 |
| Deferred Revenues | 184,872 | 196,167 |
| Notes Payable | 0 | 0 |
| Total Current Liabilities | $1,297,121 | $1,281,980 |
| Net Assets | $3,584,474 | $3,689,566 |
| Total LIABILITIES AND NET ASSETS | $4,881,595 | $4,971,546 |

**C.E.F.S. ECONOMIC OPPORTUNITY CORPORATION**
**STATEMENT OF ACTIVITIES**
**FOR THE NINE MONTHS ENDED MAY 31, 2016**
**AND THE YEAR ENDED AUGUST 31, 2015**

| | FY2016 (Unaudited) | FY2015 (Audited) |
|---|---|---|
| REVENUES | | |
| Grant Revenues | $11,667,590 | $17,100,574 |
| USDA Cash Commodities | 268,347 | 313,095 |
| Total Grant Revenues | $11,935,937 | $17,413,669 |
| Program Income | 419,688 | 537,440 |
| Investment Income | 21,311 | 14,225 |
| Local Cash | 413,995 | 299,081 |
| Gain/Loss on Sale of Equipment | 6,474 | 13,189 |
| Other Income | 29,884 | 24,977 |
| Total REVENUES | $12,827,289 | $18,302,582 |
| EXPENDITURES | | |
| Workforce Innovation and Opportunity Act | $ 1,718,276 | $ 3,055,511 |
| Energy | 3,255,863 | 4,717,736 |
| Literacy | (10,655) | 75,572 |
| Community Services Block Grant | 314,983 | 435,175 |
| Head Start/Early Head Start | 3,508,027 | 4,172,873 |
| Housing/Weatherization | 798,422 | 1,142,659 |
| Homeless Assistance | 561,808 | 768,069 |
| Golden Circle Nutrition Program | 693,047 | 1,140,274 |
| Central Illinois Public Transit | 1,421,533 | 1,947,816 |
| Retired and Senior Volunteer Program | 44,551 | 67,168 |
| Other | 22,136 | 34,730 |
| Management and General | 604,390 | 664,109 |
| Total EXPENDITURES | $12,932,381 | $18,221,692 |
| Change in NET ASSETS | $ (105,092) | $ 80,889 |
| NET ASSETS, Beginning | 3,689,566 | 3,608,677 |
| Revolving Loan Additions | 0 | 0 |
| Other Changes in Net Assets | 0 | 0 |
| NET ASSETS, Ending | $ 3,584,474 | $ 3,689,566 |

## C.E.F.S. ECONOMIC OPPORTUNITY CORPORATION
## AGENCY REVENUES
## FOR THE NINE MONTHS ENDED MAY 31, 2016
## AND THE YEAR ENDED AUGUST 31, 2015

| | FY2016 (Unaudited) | FY2015 (Audited) |
|---|---|---|
| **IL DEPT OF COMMERCE & ECONOMIC OPPORTUNITY** | | |
| Community Services Block Grant Program | $ 197,984 | $ 427,000 |
| Emergency Solutions Grant | $ 83,846 | $ 96,851 |
| IL Home Weatherization Assistance Program | $ 802,094 | $ 830,105 |
| Low Income Home Energy Assistance Program | $3,268,646 | $4,804,203 |
| **IL DEPT ON AGING** | | |
| Central Illinois Public Transit – Effingham/Fayette Co. | $ 22,261 | $ 22,624 |
| Central Illinois Public Transit – Montgomery Co. | $ 35,090 | $ 60,761 |
| Golden Circle Nutrition Program | $ 377,719 | $ 675,230 |
| Retired and Senior Volunteer Program | $ 880 | $ 31,200 |
| **IL DEPT OF HUMAN SERVICES** | | |
| Central Illinois Public Transit – Donated Funds Initiative | $ 13,199 | $ 20,272 |
| Emergency Homeless Program | $ 0 | $ 24,306 |
| Homeless Prevention Program | $ 0 | $ 35,484 |
| **IL DEPT OF TRANSPORTATION** | | |
| Central Illinois Public Transit - Sec. 5311/DOAP – Effingham Co. | $ 327,152 | $ 519,967 |
| Central Illinois Public Transit - Sec. 5311/DOAP – Shelby Co. | $ 867,334 | $1,169,654 |
| Central Illinois Public Transit - Sec. 5316/JARC – Effingham Co. | $ 0 | $ 18,180 |
| **IL HOUSING DEVELOPMENT AUTHORITY** | | |
| Hardest Hit Fund – Emergency Loan Program | $ 0 | $ 0 |
| Homebuyer Assistance Program | $ 0 | $ 104,207 |
| Homebuyer Trust Fund | $ 25 | $ 20,413 |
| Rental Housing Support Program | $ 131,937 | $ 214,036 |
| Single Family Owner Occupied Rehabilitation Program | $ 15,200 | $ 106,664 |
| **IL SECRETARY OF STATE** | | |
| Adult Literacy Program | $ 0 | $ 41,128 |
| Family Literacy Program | $ 0 | $ 21,220 |
| **IL DEPT OF PUBLIC HEALTH** | | |
| Affordable Care Act | $ 0 | (5) |
| **CORPORATION FOR NATIONAL SERVICE** | | |
| Retired and Senior Volunteer Program | $ 46,961 | $ 42,195 |
| **FEDERAL EMERGENCY MANAGEMENT AGENCY** | | |
| Emergency Food & Shelter Program | $ 54,412 | $ 15,273 |

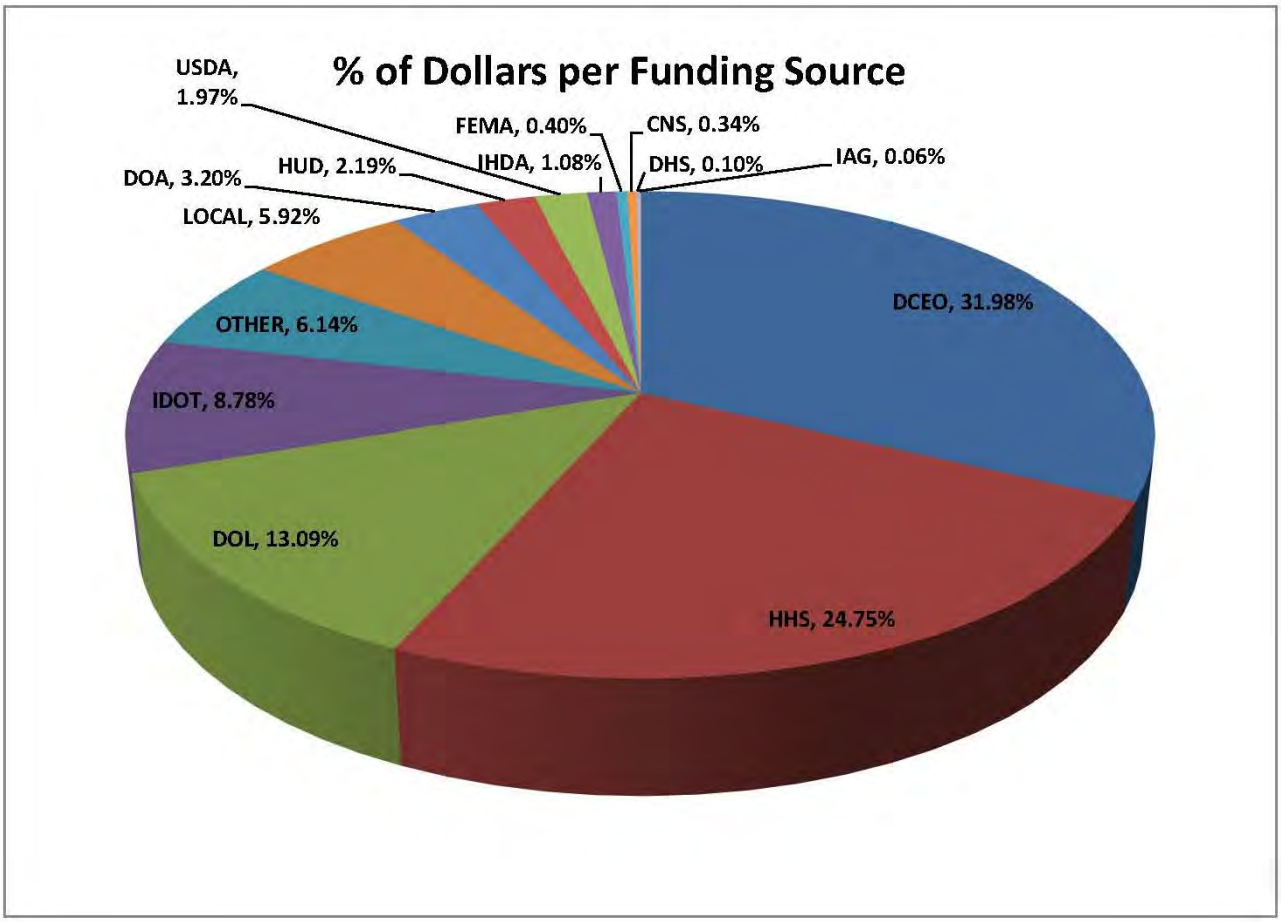
## C.E.F.S. ECONOMIC OPPORTUNITY CORPORATION
## AGENCY REVENUES
## FOR THE NINE MONTHS ENDED MAY 31, 2016
## AND THE YEAR ENDED AUGUST 31, 2015 (CONT'D)

| | FY2016 (Unaudited) | FY2015 (Audited) |
|---|---|---|
| **US DEPT OF AGRICULTURE** | | |
| Golden Circle Nutrition Program | $ 49,446 | $ 98,885 |
| Head Start Child and Adult Care Food Program | $ 218,901 | $ 214,209 |
| **US DEPT OF HEALTH & HUMAN SERVICES** | | |
| Head Start/Early Head Start Programs | $3,369,099 | $4,143,859 |
| **US DEPT OF HOUSING & URBAN DEVELOPMENT** | | |
| Continuum of Care Planning | $ 0 | $ 12,115 |
| Housing Counseling Assistance Program | $ 13,698 | $ 13,209 |
| Permanent Housing Program | $ 36,162 | $ 53,034 |
| Supportive Housing Program | $ 143,897 | $ 199,021 |
| Transitional Housing Program | $ 104,127 | $ 130,100 |
| **US DEPT OF LABOR** | | |
| Workforce Innovation and Opportunity Act Program | $1,782,066 | $3,134,941 |
| **IL ATTORNEY GENERAL** | | |
| Housing Counseling Program | $ 8,802 | $ 0 |
| **AMERICAN RECOVERY AND REINVESTMENT ACT (STIMULUS)** | | |
| IL Home Weatherization Assistance Program | $ 0 | $ 113,327 |
| **LOCAL FUNDS (Estimated)** | | |
| All Other Programs | $ 80,837 | $ 34,854 |
| Central Illinois Public Transit | $ 168,599 | $ 206,053 |
| Golden Circle Nutrition Program | $ 414,345 | $ 454,954 |
| Literacy Learning Center – Effingham | $ 3,050 | $ 4,938 |
| Outreach Programs | $ 88,898 | $ 83,136 |
| State Farm Grant | $ 35,000 | $ 35,000 |
| Transitional Housing – Vandalia Apartments | $ 15,030 | $ 22,911 |
| **OTHER (Estimated)** | | |
| Interest Income – All Programs | $ 21,311 | $ 14,225 |
| Local Inkind – All Programs | $ 785,050 | $1,550,439 |
| Other – All Programs | $ 29,281 | $ 32,842 |
| **TOTAL** | **$13,612,339** | **$19,853,021** |

## C.E.F.S. ECONOMIC OPPORTUNITY CORPORATION
## SUMMARY OF FY2016 FUNDING SOURCES

***AMOUNTS PER FUNDING SOURCE***

| | | |
|---|---|---|
| IL Dept of Commerce & Economic Opportunity | **DCEO** | 4,352,571 |
| IL Dept on Aging | **DOA** | 435,950 |
| IL Dept of Human Services | **DHS** | 13,199 |
| IL Dept of Transportation | **IDOT** | 1,194,486 |
| IL Housing Development Authority | **IHDA** | 147,162 |
| Corporation for National Service | **CNS** | 46,961 |
| Federal Emergency Management Agency | **FEMA** | 54,412 |
| US Dept of Agriculture | **USDA** | 268,347 |
| US Dept of Health & Human Services | **HHS** | 3,369,099 |
| US Dept of Housing & Urban Development | **HUD** | 297,883 |
| US Dept of Labor | **DOL** | 1,782,066 |
| IL Attorney General | **IAG** | 8,802 |
| Local Funds (Estimated) | **LOCAL** | 805,760 |
| Other (Estimated) | **OTHER** | 835,642 |
| | TOTAL | $13,612,339 |



## ADMINISTRATION

STAFF

Paul White – Chief Executive Officer
Kevin Bushur – Chief Operations Officer
Tina Pearcy – Chief Financial Officer
Nancy Dorris – Fiscal Officer/Technology Manager
Linda Tryon – Fiscal Officer/Payroll Manager
Karen Fearington – Administrative Executive Assistant
Sue Sandschafer – Receptionist/Administrative Secretary

## CENTRAL ILLINOIS PUBLIC TRANSIT PROGRAM

STAFF

Kim Adair – Transportation Director
Chris Simcox – Program Manager
Leon Haslet – Transportation Maintenance and Safety Manager
Tari Howard – Driver Trainer/Maintenance Assistant
Linda Tryon – Fiscal Officer/Payroll Manager

DRIVERS

Norma Roderick – Effingham Co.
Angela Ingram-Thies – Effingham Co.
Jonathan Prather – Effingham Co.
Duane Schmidt – Effingham Co.
Dennis Zerrusen – Effingham Co.
Becky Wiley – Effingham Co.
Julie Wyrick – Effingham Co.
Ed Thomas – Effingham Co.
Rick Kehias – Christian Co.
Michelle Daniels – Christian Co.
Dawn Vanus – Christian Co.
Jessica Rabideau – Christian Co.
Charles Bland – Shelby Co.
Amanda Lange – Shelby Co.
Charles Compton – Shelby Co.
Melissa Smith – Shelby Co.
Chris Mosley – Shelby Co.
Luke Thompson – Shelby Co.
Jerry Ellis – Clay Co.
Alan Huff – Clay Co.
Sam Lile – Clay Co.
Angela Pride – Clay Co.
Debbie Goldstein – Clay Co.
Jerry Bowling – Fayette Co.
Nick Briggs – Fayette Co.
Jim Ferrie – Fayette Co.
Bill Warner – Fayette Co.
Lauriann (LA) Dooley – Moultrie Co.
Karen Rice – Moultrie Co.
Pat Shanks – Moultrie Co.
Jeffrey Duke – Montgomery Co.
Jim Hawk – Montgomery Co.
Mark Mathews – Montgomery Co.
Ron Niehaus – Montgomery Co.
David Short – Montgomery Co.
Jerry Kellenberger – Montgomery Co.
Ginger Janssen – Montgomery Co.

DISPATCHERS

Paula Dugic – Dispatch Supervisor
Kathy Welker – Dispatcher/Driver
Tina Beem – Dispatcher/Driver
Angela Bellville – Dispatcher

MOBILITY MANAGERS

Jennifer Moore – Effingham/Clay/Moultrie/Christian
Nathan Nichols – Shelby/Montgomery/Fayette/Christian

## GOLDEN CIRCLE NUTRITION PROGRAM

STAFF

CENTRAL OFFICE

Debbie Weber – Program Director
Amy Ellis – Program Specialist
Linda Tryon – Fiscal Officer/Payroll Manager

MONTGOMERY COUNTY CENTRAL KITCHEN

JoAnn Odorizzi – Food Service Manager/Head Cook
Fern Flitz – Assistant Cook
Karen Weidler – Assistant Cook
Nancy Wasylenko – Food Deliverer

SITE SUPERVISORS

Allegra Ellis/Jane Pugsley-Altamont
Alice Downey-Morrisonville & Raymond
Tamela Campbell-Effingham
JoAnn Odorizzi-Litchfield & Witt
Jennifer Carroll-Beecher City
Nancy Hoene/Mable Harris-Teutopolis
Loretta Tyszko-Hillsboro
Vacant-Vandalia
Judy Gates-Taylorville
Nancy Dehart-Flora
Michelle Butler-Ramsey
Jean Nicolas-Pana
Norma Deters-Dieterich
Jodie Asebedo-Kincaid
Louisville-Volunteers
Assumption-Volunteers

## HEAD START 0-5 PROGRAM

STAFF

Connie Jerden – Program Director
Patti Stuckemeyer – Early Childhood Development & Health Services Manager
Nicole Gardewine – Family & Community Engagement Manager
Susan Winters – ERSEA Manager
Jessica Figueroa – Transportation & Facilities Manager
Erica Barker – Home Based Education Specialist
Charity Russell – Education Specialist
Katie Coffey – Education/Special Needs Specialist
Melissa Broeringmeyer – Nutrition/Staff Health Specialist
Alicia Karrick – Infant/Toddler Health Specialist
Angie Kronewitter – Enrollment Specialist
Beverly Smith – Program Specialist
Leasa Mattka – ChildPlus Program Specialist
Carol Hoedebecke – Data Entry Clerk
Donna Milner – File Clerk/Substitute Bus Driver
Nancy Dorris – Fiscal Officer/Technology Manager

Clay County – Louisville

Amanda Noll, Teacher
Vacant, Teacher Assistant
Jessica Schoonover, Classroom Aide
Amy Cartright, Bus Driver
Amy Rieman, Bus Driver
Emily Simmons, Bus Driver
Desalene Hull, Bus Monitor
Karen Jones, Lunch Aide

Montgomery County – Litchfield

Karen Lemon, Teacher
Susan Kershaw, Teacher Assistant
Niki Moranville, Classroom Aide
Tina Davis, Bus Driver
C. Eric Weeks, Bus Driver
Jennifer Davis, Lunch Aide

## HEAD START 0-5 PROGRAM (CONT'D)

Effingham County – Altamont
Megan Kuenstler, Teacher
Carrie Wharton, Teacher Assistant
Amy Miller, Classroom Aide
Jeanne Thomas, Bus Driver
Brenda Hennigh, Bus Driver
Melisa Mislich, Lunch Aide

Effingham County – Effingham I
Sara White, Teacher
Tara Niemerg, Teacher Assistant
Shannon Martin, Classroom Aide
Nancy Heath, Bus Driver
Kathy Cramsey, Bus Driver
Trudy Bell, Lunch Aide

Effingham County – Effingham II
Jasara Speagle, Teacher
Kelly Kreke, Teacher Assistant
Heather Walls, Classroom Aide
Barbara Karnes, Bus Driver
Laura Hodges, Bus Driver

Effingham County – Effingham III
Carrie Bartimus, Teacher
Sara Dust, Teacher Assistant
Kelly McConnell, Classroom Aide
Nancy Heath, Bus Driver
Lisa Nail, Bus Monitor

Fayette County – Vandalia I
Lydia McDonald, Teacher
Jayme Florida, Teacher Assistant
Vacant, Classroom Aide
Sylvia Davis, Bus Driver
Tammy Bowling, Bus Driver
Melody Kistler, Lunch Aide

Fayette County – Vandalia II
Tabitha Isaak, Teacher
Susie Augenstein, Teacher Assistant
Tanya Sachan, Classroom Aide
Mistie Kessinger, Bus Driver
Carla Engelbrekston, Bus Driver

Shelby County – Shelbyville
Denice Tarin, Teacher
Carol Evans, Teacher Assistant
Shalyn Thompson, Classroom Aide
Gina Beck, Bus Driver
Melany Bredemeier, Bus Driver
Cherri Ruff, Lunch Aide

Christian County – Pana
Kristy Watrous, Teacher
Courtney Wakeland, Teacher Assistant
Becky Schmitz, Classroom Aide
Norena Boswell, Bus Driver
Angie Galvin, Bus Monitor
Bonnie Mizeur, Lunch Aide

Christian County – Taylorville I
Shannon Heberling, Teacher
Megan Bowman, Teacher Assistant
Maggi Pritchett, Classroom Aide
Tracie Roth, Bus Driver
April Murrey, Bus Monitor
Michelle Overhaug, Lunch Aide

Christian County – Taylorville II
Andrea Wight, Teacher
Kristy Hebenstreit, Teacher Assistant
Vacant, Classroom Aide
Ann Nation, Bus Driver
Vacant, Bus Monitor

Moultrie County - Sullivan
Kayla Kusterman, Teacher
Amy Gentry, Teacher Assistant
Vacant, Classroom Aide
Clara Davis, Bus Driver
Dee Beyers, Bus Driver
Paula Crowe, Lunch Aide

Family Advocates
Marsha Mink, Region #1
Charity Dasenbrock, Region #2
Pam Pierce, Region #3
Chelsi Blazich, Region #4
Jamie Chalfant, Region #5
Savannah Guest, Region #6
Heidi Cade, Region #7
Nora Bennett, Region #8

Parent Educators
Brandi Matteson, EHS Region #1
Sarah Wendt, EHS Region #2
Ashley Craig, EHS Region #3
Ashley Sehi, EHS Region #4
Audrey Givens, EHS Region #6
Ashley Smith, EHS Region #7
Jennifer Carder, EHS Region #8
Heather Odam, EHS Region #9
Kristina Halford, EHS Region #10
Kristi Rogers, EHS Region #11

## HOUSING/WEATHERIZATION PROGRAMS

STAFF

Joe Page – Housing Director
Sue Westemeier – Housing Technician
Mike Collins – Housing Program Field Supervisor
Roberta Smith – Housing/Weatherization Program Manager
Nancy Dorris – Fiscal Officer/Technology Manager

## LOW INCOME HOME ENERGY ASSISTANCE PROGRAM

CENTRAL OFFICE STAFF

Kathy Walk – Energy Program Director
Joyce Soucie – Clerk Verifier
Sandra Wilson – LIHEAP Clerk
Nancy Dorris – Fiscal Officer/Technology Manager

FIELD INTAKE STAFF

| | |
|---|---|
| Christian County: | Jodi Rusher – Jane Hunsche – Dena Newton |
| Clay County: | Lara Casolari – Rita Cosner – Staceye Horvet |
| Effingham County: | Cindy Mayer – Diane Depoister – Lisa Hayes |
| Fayette County: | Amie Page – Molly Carruthers |
| Moultrie County: | Kristy Dawson – Rebecca Freese |
| Shelby County: | Beth Beck-Marts – Tiffany Hancock – Angel Shellenbarger |
| Montgomery County: | Lois Curtis – Brenda Decker – Sandy Cooley |

## OUTREACH/CSBG PROGRAMS

CENTRAL OFFICE STAFF

Barbara Waymire – Outreach Director
Teresa Shumate – Outreach Housing Programs Manager
Lisa Hayes – Outreach Eligibility and Management Specialist
Nancy Dorris – Fiscal Officer/Technology Manager
Linda Tryon – Fiscal Officer/Payroll Manager

FIELD OFFICE STAFF

Christian County
Jodi Rusher – Outreach Coordinator
Jane Hunsche – Housing Counselor

Effingham County
Cindy Mayer – Outreach Coordinator
Lisa Abbott – Outreach Housing Case Specialist
Diane Depoister – Housing Counselor

Shelby County
Beth Beck-Marts – Outreach Coordinator
Tiffany Hancock – Housing Counselor

Fayette County
Amie Page – Outreach Coordinator
Rennie Carroll – Comprehensive Housing Counselor

Clay County
Lara Casolari – Outreach Coordinator
Rita Cosner – Housing Counselor

Montgomery County
Lois Curtis – Outreach Coordinator
Brenda Decker – Housing Counselor

Moultrie County
Kristy Dawson – Outreach Coordinator

Literacy Office
Susan Wilson – Literacy Coordinator

## RETIRED AND SENIOR VOLUNTEER PROGRAM

STAFF

Debbie Weber – Program Director
Amy Ellis – Program Specialist
Tina Pearcy – Chief Financial Officer

Norma Piper – Moultrie Co. RSVP Coordinator
Amy Ellis – Effingham, Shelby and Clay Co. RSVP Coordinator

## WORKFORCE INNOVATION AND OPPORTUNITY ACT PROGRAM

CENTRAL OFFICE STAFF

Laurie Jennings – Workforce Program Director
Heather Hakman – Programs Planner
Jennifer Bunton – Bookkeeper
Ashley Durbin – Accounting Specialist

FIELD STAFF

| | |
|---|---|
| Program Manager: | Elaine Nuding |
| Centralia: | Cheryl Beggs, Danielle Valentine |
| Effingham: | Charlene Nelson, Robin Kralman, Kristen Turner, Cheryl Pruemer |
| Mattoon: | Debra Schumacher, Julie Gosnell |
| Olney: | Denise Brinkley |
| Lawrenceville & Robinson: | Maureen Hays |
| Vandalia: | Melody Lilly |

# C.E.F.S.

## ECONOMIC OPPORTUNITY CORPORATION

1805 South Banker Street
P.O. Box 928
Effingham, IL 62401

Phone: 217/342-2193
Fax: 217/342-4701
Website: www.cefseoc.org
Email: cefs@cefseoc.org

Helping People. Changing Lives.
community Action®
PARTNERSHIP
AMERICA'S POVERTY FIGHTING NETWORK

This Annual Report was funded in part through a generous donation from Crossroads Bank of Effingham

Crossroads Bank

2000 S. Banker St. (217) 347-7751 • 806 N. Keller Dr. (217) 342-4422 • Effingham, IL 62401 Member FDIC